

Register Your Kroger Plus Card – And Support Turpin Band!

You can support Turpin High School Band simply by registering your Kroger Plus Card online and designating Turpin Band Boosters (TBB) as your preferred nonprofit organization. ***It costs you nothing to register – and you still get all the savings and benefits you’ve always enjoyed by using your Kroger Plus Card.***

After you register, every time you scan your Plus Card (or use your alternate ID) at checkout, your purchases can help raise dollars for TBB.

Please go to www.krogercommunityrewards.com, click on “sign in/register,” and follow the prompts to register your Kroger Plus Card **TODAY** (be sure to have your Plus Card number handy). Our nonprofit organization (NPO) number is 81458; organization name is Turpin Band Boosters.

THANK YOU FOR SUPPORTING OUR BAND!

TBB/Kroger Community Rewards FREQUENTLY ASKED QUESTIONS

How important is this fundraiser to our band?

The Kroger Community Rewards program is by far our largest fundraiser – ***and it costs our band families and band supporters nothing.***

How difficult is it to register my Kroger Plus Card online?

It’s quick and easy – takes just a couple of minutes. Here’s how:

1. Go online to www.krogercommunityrewards.com. Be sure to have your Kroger Plus card handy. (If you don’t have a Kroger Plus card, pick one up at the customer service desk the next time you’re at Kroger – then go online and register it to support TBB.)
2. Click on Sign In/Register
3. If you are a new online customers, click on SIGN UP TODAY in the ‘New Customer?’ box. If you have an existing online account, log on and edit your “Kroger Community Rewards information (see step 9 below).
4. Sign up for a Kroger Rewards Account by entering your zip code, clicking on favorite store, entering your email address and creating a password, agreeing to the terms and conditions.
5. You will then get a message to check your email inbox and click on the link within the body of the email.
6. Click on My Account and use your email address and password to proceed to the next step.
7. Click on Edit Kroger Community Rewards information and input your Kroger Plus card number.
8. Update or confirm your information.
9. Enter the nonprofit organization (NPO) number (81458) or name of organization (Turpin Band Boosters), select organization from list and click on confirm.
10. To verify you are enrolled correctly, you will see your organization’s name on the right side of your information page.

I don't have a Kroger Plus Card. How do I get one?

If you don't have a Kroger Plus card, pick one up at the customer service desk the next time you're at Kroger – then go online and register it to support TBB.

I don't remember my Kroger Plus Card number. How can I find out what it is?

Many people no longer use the actual “card” and instead use an “alternate ID” (phone number) at checkout. If this is how you enter your Kroger Plus Card info at checkout, call 1-800-576-4377 and select option 4 to get your Kroger Plus card number.

What do I have to do to ensure TBB gets credit for the dollars I spend at Kroger?

You must swipe your registered Kroger Plus Card or use the phone number that is related to your registered Kroger Plus card when shopping for each purchase to count.

I never swipe my Kroger Plus Card at checkout – I just enter my phone number on the pad in the checkout lane. Will this still work?

Yes. If your phone number is registered as your “alternate ID” for your Kroger Plus Card, you can continue to check out as you always have – and TBB will get credit for your purchases as long as you have registered us as your preferred nonprofit organization (as noted above).

Does participating in this program have any effect on the store and fuel discounts I receive today?

No. Enrolling in this program will not negatively affect your store/fuel savings in any way.

Will I need to re-enroll each year?

Yes. Under this new program, Kroger requires each member of our organization to re-enroll his or her Kroger Plus Card on an annual basis. TBB will provide an annual reminder to band families to ensure we sustain our earnings from this program.

Can I just send my Kroger Plus Card number to TBB and let you enroll me in this program?

No. Each individual must enroll his or her own Kroger Plus Card. This information needs to be extremely accurate. Incorrect information would impact offers in the mail, fuel rewards and other special promotions you receive as a Kroger Plus Card user.

Once I have enrolled, is my personal information secure?

Yes. Kroger does not sell trade or rent customers' personal information to outside companies or marketing firms. You can read Kroger's complete Privacy Policy online at www.kroger.com.

After I enroll my Kroger Plus Card with TBB, how long before my purchases start counting towards the rewards?

Kroger advises that your purchases will begin earning rewards for your designated organization within 7 to 10 business days of registering your Kroger Plus Card online.

How do I know if my Kroger Plus Card is enrolled?

Within 7 to 10 business days of successfully enrolling your Kroger Plus Card, you will see at the bottom of your Kroger receipt: “At your request, Kroger is donating to Turpin Band Boosters.”

Does everything in my shopping cart count towards my donation to my organization?

You can earn rewards on almost anything, every time you shop. However there are specific purchases that cannot be included: Alcohol, Tobacco, Government Assisted Pharmacy Expenses, Postage Stamps, Kroger Co. Family of Stores Gift Cards, Green Dot Prepaid Reloadable Products, MoneyPaks, 1-2-3 Rewards Reloadable Visa PrePaid Debit Card, ReCharge Cards, American Express Variable Load Gift Cards, Visa Variable Load Gift Cards, MasterCard Variable Load Gift Cards, Bottle Deposits, Lottery and Promotional tickets, Money Orders, Western Union, Fuel and, Sales Tax are excluded from eligible purchases.

Eligible pharmacy purchases include out of pocket co-pays for nongovernment assisted pharmacy programs.

Will TBB know how much I spent or what I bought?

No. We do not get any personal/individual information about those who support our program. We will receive a quarterly check based on our participation level.

Can I give to more than one organization?

No. Your Kroger Plus Card can be linked to only one organization at a time. However, you may change your non-profit organization designation by going to www.krogercommunityrewards.com.

I have family members across the country who also shop at Kroger or Kroger-family stores. Can they register their cards to help TBB?

No. According to Kroger, eligible purchases are those that are made at any Cincinnati Division Kroger store. The division includes all stores our region – Greater Cincinnati, Dayton and Northern Kentucky.

Have questions not answered here?

Please contact TBB Fundraising Chair Angela Ginty at aginty@cinci.rr.com or 513-233-2789.